

Letter of Testimonial:
Trip to Vietnam with Travel Dream Pte Ltd from 8 to 17 Nov 2009

We engaged Travel Dream Pte Ltd as the tour agent for our school's Cultural Immersion Programme to Vietnam from 8 to 17 Nov 2009 with Mr Kenny Loh serving as our tour manager.

The overall experience of working with Travel Dream Pte Ltd was a pleasant one. They were able to design the itinerary according to our needs and also keep to our budget without compromising on the quality of food, accommodation and transportation provided. Their meticulous planning, such as preparing the students' rooming list beforehand, and good working relationship with their counterpart in Vietnam, Cholon Tourist, facilitated the smooth running of the trip.

We are especially impressed with Mr Loh's service. He was accommodating towards our requests and readily availed his service to us even when it was not within his scope of duty. This is exemplified by an instance whereby he helped us obtain halal food at last minute's notice when our hosting school was unable to do so as arranged beforehand. He also helped to exchange currencies on behalf of all our teachers and students despite the hassle and risk of handling such big amounts of money. In addition, he was willing to socialise with the Vietnamese teachers from our hosting school when we invited him to do so.

Mr Loh was also able to build a good rapport with both our teachers and students. As a result, we established a cordial and effective working relationship with him and our students readily lent him their cooperation. On the overall, the service provided by Travel Dream Pte Ltd allowed us to have an enjoyable trip replete with many good memories.

June Chang
Twinning Programme Committee Member
North View Secondary