



ZHENGHUA SECONDARY SCHOOL

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Engage & Create

Testimonial

Travel Dream Pte Ltd was the selected tour agent for our first overseas learning journey to Cambodia from 4 Sep 2010 – 7 Sep 2010, where Mr Kenny Loh served us in the capacity as the tour manager.

The entire experience with Travel Dream Pte Ltd was pleasant and smooth from the onset as the level of service quality was high, with Mr Kenny Loh at the center of things. Beyond the responsibilities required of a tour manager, he went the extra mile by customising the itinerary to meet our objectives and enhance the learning experience for the pupils. He was always obliging with our requests and goes to great lengths to ensure all our needs are met. He was also receptive to feedback and consistently taking the initiative to evaluate how he could improve.

His role as tour manager demonstrated to all of us the compassion he had for the Cambodian children as he was constantly thinking of how he could render assistance to meet their needs, offering ways of what we can do to help them. He took the initiative to equip our pupils with the ability to appreciate the difficulties faced by the Cambodian kids, where their positive attitude shone through even as their academic ability is limited by the physical circumstances.

His creative approach in establishing rapport through magic tricks and other innovative ideas went well with them. With the perspective of our objectives to conduct the trip, he also help to enhance our pupils' learning experience by being very open about his own life story as a pupil who did not complete his O levels. This serves to encourage and spur our pupils to try to strive to do better and put in more effort in their studies.

Overall, the trip would not have been such a pleasant and successful experience without the service provided by Travel Dream Pte Ltd.

Mr Sng Chin Seng,
HOD Pupil Management